High Commission of India Singapore

IMPORTANT NOTICE: UPDATED FLIGHT INFORMATION INCLUDING AVAILABLE CHARTER FLIGHTS* AS ON 13 JUL 20

Ser	Flight Number	Destination	Departure Schedule		Ticketing	Ticket Costs (SGD)*	
			Date	Time	Closes By	Business	Economy
1.	IX 1685	Coimbatore	14 Jul 20	1655	CLOSED	-	340
2.	IX 1681	Tiruchirappalli	15 Jul 20	1805	CLOSED	-	285
	GIA 8220						
3.	(Chartered by	Delhi	17 Jul 20	1300	CLOSED	1350	380
	Capajet Ltd)						
4.	IX 1687	Chennai	17 Jul 20	1610	15 Jul 20	-	285
5.	IX 1685	Vijayawada	17 Jul 20	1905	15 Jul 20	-	340
6.	AI 1337	Bengaluru	19 Jul 20	1715	16 Jul 20	836	342
7.	IX 1483	Bengaluru	20 Jul 20	1710	17 Jul 20	-	380
8.	AI 343	Mumbai	20 Jul 20	1750	17 Jul 20	1045	380
9.	AI 347	Chennai	21 Jul 20	1720	18 Jul 20	900	320
10.	IX 1681	Tiruchirappalli	22 Jul 20	1805	19 Jul 20	-	285
11.	IX 1287	Mumbai	22 Jul 20	2010	19 Jul 20	-	380
12.	AI 383	Delhi	23 Jul 20	0010	20 Jul 20	1350	380
13.	IX 1483	Kochi	24 Jul 20	1640	21 Jul 20	-	285
14.	IX 1687	Chennai	25 Jul 20	1540	22 Jul 20	-	285

Ser	Flight Number	Destination	Departure Schedule		Ticketing	Ticket Costs (SGD)*	
			Date	Time	Closes By	Business	Economy
15.	IX 1681	Tiruchirappalli	26 Jul 20	1805	23 Jul 20	-	285
16.	IX 1287	Mumbai	27 Jul 20	2010	24 Jul 20	-	380
17.	IX 1485	Bengaluru	28 Jul 20	1740	25 Jul 20	-	380
18.	IX 1681	Coimbatore	31 Jul 20	1805	28 Jul 20	-	340

As conveyed by Airline / Charterer. *Additional Taxes / Service Charges as applicable.

Flight schedules remain subject to changes based on capacities / conditions at destination airports, relevant approvals and process followed by airlines.

(Further updates on destination changes, if any, will be published as and when confirmed by relevant agencies)

PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES BELOW

Notes: -

Criteria for Availing Special Repatriation Flights

- 1. Stranded <u>Indian Nationals</u> at Singapore, desirous of availing special flights to India at own expense and have not yet registered on https://www.hcisingapore.gov.in/registrationform are advised to do so at the earliest.
- 2. <u>OCI Card Holders</u> at Singapore, desirous of availing special flights to India at own expense and have not yet registered on https://www.hcisingapore.gov.in/ociregistrationform are advised to do so at the earliest.
- 3. Registration on these links is mandatory for Indian Nationals and OCI Card Holders at Singapore to be eligible for availing special repatriation flights to India. This provides all necessary data to State Governments of destination airports for arrangements on arrival.

- 4. As per guidelines promulgated by the GoI and respective State Governments of destination airports, Indian Nationals having domicile of the respective State or a valid residential address within the respective State would be permitted on the flight to these destinations
- 5. For Flight to New Delhi, residents of Delhi NCR (Delhi, Ghaziabad, Faridabad, Gurugram, Noida, Meerut, Bulandshahr, Muzaffarnagar, Karnal, Alwar, Bharatpur, Sonipat and Panipat) and the State of Haryana would be permitted.
- 6. Stranded Indian Nationals belonging to the States of <u>Uttarakhand, Madhya Pradesh, Rajasthan, and Chhattisgarh</u> will be additionally considered for <u>Delhi</u> bound flights, on case to case basis, subject to concurrence by respective State Governments and Gol.
- 7. In exceptional circumstances, accommodation of passengers not belonging to State of Destination Airport may be considered on case to basis prior approval of the GoI and respective State Governments.
- 8. Accommodation of OCI Card holders and Foreign Nationals on special flights to India is being considered separately on case to case basis as per guidelines promulgated by the Govt of India.
- 9. Passengers eligible for a particular special flight, as per criteria established by the GoI / State Governments, will be notified by the High Commission of India through email.

For Chartered Flights

- 10. Accommodation of passengers on chartered flights remains at the discretion of Charterer and Flight Operator.
- 11. For a specific number of seats offered by the Charterer to the High Commission, the High Commission would reach out to limited number of passengers from among those registered and prioritised as per criteria promulgated by the Govt of India.

- 12. Terms and Conditions for operating charter flights are governed by the guidance of State Govt at destination airports and may vary from those applicable to flights under Vande Bharat Mission. (Eg. Undergoing COVID-19 test before boarding, paid institutional quarantine in a specified hotel, etc).
- 13. For passengers drawn from those registered with High Commission of India, ticketing information for chartered flights and special terms and conditions for availing these flights would be intimated to shortlisted passengers via email from High Commission.
- 14. Passengers receiving email intimation from High Commission would be required to seek further ticketing assistance and clarifications on specific terms and conditions directly from Charterer / Airline. Only passengers willing to accept special terms and conditions for chartered flights are advised to proceed with ticketing for chartered flights.

For Air India / Air India Express (AI / IX) Flights

- 15. Passengers eligible for a particular special flight, as per criteria established by the GoI / State Governments, will be notified by the High Commission of India through email *along with time slot for visiting Air India Ticketing Office*.
- 16. Notified passengers will be required to purchase tickets for indicated flight directly from Air India at 3 Coleman Street, #03-07/08 Peninsula Shopping Centre, Singapore 179804 *only as per allocated time slots, as indicated in the intimation email from High Commission.*
- 17. Visiting Air India office <u>without specific appointment from Air India / beyond the time slot indicated in intimation email</u> may result in violation of safe distancing norms promulgated by the Government of Singapore and may attract action by law enforcement agencies of the Government of Singapore.

Common Instructions for all Special Flights

- 18. All passengers availing special flights will have to adhere to pandemic mitigation regulations and guidelines of the Government of Singapore prior to boarding, regulations of the airline during the flight and those of respective State Governments at destination airports. Passengers are required to sign an 'Undertaking-cum-Indemnity Form' and 'Embarkation Form' send along with email intimation from High Commission and deposit the duly filled and signed forms with the HCI Officials at Airport before boarding the flight.
- 19. Passengers notified for a particular AI / IX flight are advised to accept the flight / destination offered. Request for change of flight / destination is not likely to be accepted. Further, in not accepting the offer for aforementioned flight, passenger may be indicating a lack of urgency to travel to India. Availing options for charter flights conveyed through High Commission of India remains at the individual discretion.
- 20. Passengers will be required to report at indicated terminal of Changi International Airport minimum *THREE* hours before scheduled departure.
- 21. Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.
- 22. Passengers are requested to use private vehicle / taxi service for reaching Changi Airport (not to use MRT / Bus)
- 23. Only bonafide passengers holding valid ticket (*no accompanying individuals*) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

24. For further enquiries / clarifications, if any, please write to inf.singapore@mea.gov.in with reference of Name, Passport Number, Registration Number and Destination in India.

High Commission of India Singapore 13 Jul 2020